

Appeal name change

Status: **Opened** World of Warcraft Ticket Number: US82153117

Michael

Why was my guild name changed without any notification or reason given?

Michael

Also, please provide the exact reason why the name was flagged and changed.

Endrivenna

An additional review of the action has been completed. We have confirmed our initial findings, and the action will not be reversed or changed.

The name of the guild being "Let's go Brandon" is very well known for being harassing. Now the claim of it just being to tell someone Brandon to go, and for that reason you were not suspended, however the name was removed for it is also harassing and very well known to be that in today's political world.

You can reply back with your top 5 choices for the guild name, and we will do our best to give you number one, however please number them in order with one being top choice.

We understand that you may still have concerns regarding the action, but we must reiterate that it was taken to address a violation of the Terms of Use and End User License Agreement (<https://us.blizzard.com/en-us/company/legal/>), which all players accept before logging into the game.

We understand that these policies may seem harsh, but they are in place to ensure that every player is able to enjoy their time in our games. Thank you for respecting our position.

Michael

Hello... Thank you for the reply.

I disagree.. it is not harassing. It is a meme on the propaganda of the media. The phrase came about from an NBC reporter lying on air to the viewers even though the viewers could clearly hear what was going on in the background. It is a meme speaking to the ridiculousness of the American news media. It is in no way harassing. Full stop. I've been a paying customer consistently since 2006... to threaten suspending my account for a first time offense- and such a trivial one at that- is very disheartening. The decision is divisive, unfounded and is merely pandering to those who are weak in constitution.

Here are the choices:

1. FJB Crew
2. Censored by Snowflakes
3. Foxtrot Juliet Bravo

4. Vamos Brandon

5. Mostly Peaceful

Thank you for your time and assistance and have a fantastic day!

Nestold

Greetings, Michael, This is Game Master Nestold, a Supervisor here at Customer Support, and I see we recently penalized your guild name for being disruptive to our community. This is in line with our naming policy, which you can review in our In-Game Code of Conduct support article here: <https://us.battle.net/support/en/article/42673>.

We will not assist with renaming the guild to an equally divisive or disruptive name, as it may result in you being reported again, resulting in another, more severe penalty. At this time, we will not be using any of the guild names you have suggested.

World of Warcraft is a fantasy game, and so I recommend choosing a guild name that is suited to a fantasy role-playing game.

Please provide us with a new list of potential names that your guild could be changed to, that are not intended to troll other players or be politically disruptive.

Michael

Hello 'Nestold',

Thank you for your response. I hope you enjoyed a fabulous Thanksgiving surrounded by your family and loved ones or, if you reside outside of the USA, had a great last few days in general.

I would like to point out that none of the names suggested are intended in any way to "troll other players" nor are they intended to be "politically disruptive". The only way the names would do such is if the reader interpreted them that way; however, that is not their intent.

Could you please provide a working link to the article referenced above. When I click on the link it returns a "Page not Found" error. I am also unable to copy/paste from this ticket. Also, where can I find a full transcript of this ticket?

I would also like for you to provide me with the number of reports made by players against the guild name which prompted the forced name change.

Also, my character's name was force changed without any prior notification of such or notification of reports against the character name. Could you provide me with the number of reports made by in game players against my character's name which prompted the forced name change as well?

Here is a list of names which should not cause any of the issues brought up thus far.

1. Inoffensive
2. Rage Against The Meme
3. Innocuous Designation
4. Azeroths Innoucuous
5. Azerothian Outcasts

Now that I am aware of the seriousness in which Blizzard takes the naming of guild and characters, I assure you it will be one of my top priorities while enjoying the World Of Warcraft- as I have done for 15 years now- to report any name I come across that could be construed as inappropriate, obscene, sexually explicit, offensive, 'trolling', "politically disruptive", "divisive", "disruptive", "harassing", or in the least bit questionable. Once I am able to fully review your naming policy, I will add any additional items found there to the list of things to look out for in order to help the community ensure that every player is able to enjoy their time in game. I greatly appreciate your assistance and I look forward to hearing back from you in regard to the above requested items as well as the designation of the new guild name. Cheers!

Xatrex

Hi Michael,

My name is Todd, and I am a Team Manager within Customer Support. I have received your follow up ticket today. I hope that this response finds you well.

Answers to your questions are in-line below.

"Could you please provide a working link to the article referenced above. When I click on the link it returns a "Page not Found" error. I am also unable to copy/paste from this ticket."

Sure thing, here ya go: <https://us.battle.net/support/en/article/42673> The period after the URL was being pulled into your browser when clicking on it.

"Also, where can I find a full transcript of this ticket?" You should be able to review all of the responses in this ticket chain on the support site. Go to: <https://www.blizzard.com/en-us/> Make sure that you're logged in. Once logged in, click the Support button at the top right. On the next screen, right under that Support button, click the My Tickets button. That should provide you a list of all of your current tickets to view.

"I would also like for you to provide me with the number of reports made by players against the guild name which prompted the forced name change. Also, my character's name was force changed without any prior notification of such or notification of reports against the character name. Could you provide me with the number of reports made by in game players against my character's name which prompted the forced name change as well?"

We will not provide internal information about the report system to you. The answer to both of these requests is No.

Your guild name has been updated to "Inoffensive".

Take care and have a good evening.